

Consumer Protection Movement & governance reform

Facing the obstacles in course of their working with administration, some people came to the organization to seek consultation on how to avail the required services from concerned departments of the Government without hassles. Then the Organisation exercised over how to smoothen the process of delivery of any service from a Governmental agency within a stipulated time. Thus the organization initiated a campaign on Right to Information in 2002 at State level in Orissa. Before that the organization has been conducting various programmes for awareness, training, meeting, sensitization and exhibition on Consumer Rights in Cuttack. The organization was declared as Voluntary Consumer Organization by the State Govt of Orissa in 1996 and a District Consumer Information Centre for Cuttack district was set up in 2003.





20 numbers of Consumer Clubs are functioning in High Schools and Junior Colleges in Cuttack.